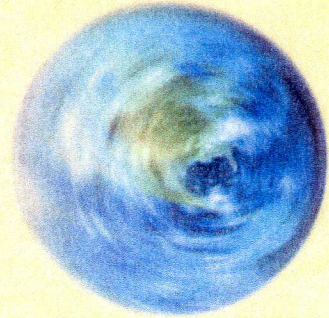


The Global Financial Crisis and the Future Direction of Operational Risk Management



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What were the **underlying causes of the global financial crisis?** Does the list include market imperfections, such as information asymmetries, misaligned incentives and flawed performance metrics? If so, what **fundamental changes** do we need to make to the way we measure and **manage risk** to prevent similar systemic failures from causing another global financial meltdown? The new thinking in this area is causing a **paradigm shift in risk management across** all industries.

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Time: 1:30PM - 2:45PM

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